

The Regular Arrears Supplement (RAS) Program

The **Regular Arrears Supplement (RAS) Program** provides gas and electric utility arrears assistance to eligible households – both renters and homeowners - who are unable to pay their electric and/or gas utility arrears.

RAS is a one-time benefit based on the actual amount of current utility arrears, up to a **maximum of \$10,000 per applicant household**. Benefits are paid directly to the household's gas and/or electric utility vendor(s).

This benefit covers ALL arrears, not just arrears starting in March 2020.

Eligibility

- You heat your home with natural gas or electricity, and/or
- If you rent your heating costs are included in your rent, but you are responsible for paying for your home's electricity,
and
- Your income is at or below the current income guidelines as posted in the table below or you receive Family Assistance, Safety Net Assistance, Supplemental Nutrition Assistance (SNAP) or Code A Supplemental Security Income,
- You received, or meet all of the eligibility criteria to receive, a Regular HEAP benefit in the current program year,
- You pay a vendor directly for your gas and/or electricity usage, and
- Your current gas and/or electricity account(s) is/are in active collections, or otherwise facing disconnection or termination due to unpaid arrears.

Where to Apply

Applicants must apply at their local DSS office.

Dutchess County Department of Social Services

60 Market Street
Poughkeepsie, NY 12601
Phone: (845) 486-3000

Ulster County Department of Social Services

1021 Development Court
Kingston, NY 12401
Phone: (845) 334-5436

Columbia County Department of Social Services

PO Box 458
25 Railroad Avenue
Hudson, NY 12534
Phone: (518) 828-9411

Greene County Department of Social Services

411 Main Street, Suite 238
Catskill, NY 12414
Phone: (518) 719-3700

Orange County Department of Social Services

141 Broadway
Newburgh, NY 12550
Phone: (845) 291-2002

Putnam County Department of Social Services

110 Old Route 6, Building 2
Carmel, NY 10512
Phone: (845) 808-1500

Sullivan County Department of Social Services

6 Community Ln.
Liberty, NY 12754
Phone: (845) 292-0100

